



## **ANALYSIS OF INVESTOR BEHAVIOR AND PREFERENCES TOWARDS MUTUAL FUNDS IN HARYANA**

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### **Abstract:**

*The study "Analysis of Investor Behavior and Preferences Towards Mutual Funds in Haryana" investigates how investor behavior and preferences influence mutual fund decisions specifically within Haryana. Using a sample of 120 respondents, primary data is collected to analyze these dynamics. Statistical methods including frequency analysis, ANOVA, and T-tests are employed through SPSS software to uncover patterns and correlations. The research reveals that demographic factors such as gender, age, education, and income significantly impact investor behavior. Gender differences highlight varied preferences, while age-related findings show distinct investment goals between younger, growth-focused investors and older, wealth-preserving ones. Higher education correlates with greater financial literacy and confidence in investment decisions, influencing preferences for higher-return mutual funds. Income levels influence risk appetite and investment engagement, underscoring income's role in shaping investment choices. The study underscores the importance of tailored investment strategies and diversified solutions to meet the diverse needs of investors in Haryana, promoting better engagement and financial outcomes across demographic groups.*

**Keywords:** Analysis, Investor, Behavior, Preferences, Mutual Funds.

### **Introduction:**

Investor behavior and preferences towards mutual funds are shaped by various factors, including risk tolerance, investment objectives, market knowledge, and financial goals. Mutual funds are popular due to their ability to pool resources from multiple investors to invest in a diversified portfolio of assets, managed by professional fund managers. This diversification reduces risk compared to individual stock investments and offers an accessible entry point for new or less experienced investors. Additionally, mutual funds provide liquidity, as shares can be bought or sold on any business day at the net asset value. Investors are also influenced by the fund's historical performance, management reputation, and fee structure. Behavioral

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finance principles, such as overconfidence, herding, and loss aversion, also play a significant role in shaping investor preferences. Overconfidence can lead investors to overestimate their ability to select the right funds, while herding behavior can cause them to follow the crowd, investing in popular funds without thorough analysis. Loss aversion makes investors more sensitive to potential losses than gains, affecting their risk-taking behavior. Financial advisors and marketing strategies by mutual fund companies further influence investor decisions, often highlighting past performance and potential returns. The regulatory environment also impacts investor preferences, as stringent regulations and transparency can boost confidence in mutual funds as a safe investment option. Overall, the decision-making process for mutual fund investors is complex and multi-faceted, driven by a mix of rational analysis and psychological biases.

### **Factors Influencing Investor Behavior and Preferences towards Mutual Funds**

Investor behavior and preferences towards mutual funds are influenced by various factors, including risk tolerance, financial goals, market knowledge, and socio-economic demographics. Mutual funds, offering diversified portfolios managed by professionals, appeal to a wide range of investors. Here's an overview of key aspects shaping investor behavior and preferences:

#### **Risk Tolerance**

Investors have varying levels of risk tolerance, which significantly impacts their mutual fund choices. Risk-averse investors tend to prefer conservative funds such as money market or bond funds, which offer lower returns but higher stability. Conversely, risk-tolerant investors may opt for equity or sector-specific funds that offer higher potential returns but come with greater volatility.

#### **Financial Goals**

Investors' financial goals, such as retirement planning, wealth accumulation, or short-term savings, influence their mutual fund selection. Long-term goals typically lead investors to choose growth-oriented funds, while short-term goals might drive them towards income or balanced funds.

#### **Market Knowledge**

The level of market knowledge and financial literacy affects investor behavior. Those with greater understanding are more likely to explore various fund options, assess performance metrics, and understand market trends. Less knowledgeable investors may rely heavily on financial advisors or choose well-known, highly-rated mutual funds.

#### **Demographics**

Demographic factors such as age, income, education, and employment status also play a crucial role. Younger investors might prefer aggressive growth funds, aiming for higher returns over a longer period. Older investors often lean towards conservative funds to preserve capital. Higher-income individuals may diversify across multiple funds, while lower-income investors might stick to a few conservative options.

#### **Behavioral Biases**

Psychological factors and behavioral biases, like overconfidence, herding behavior, and loss aversion, impact mutual fund investment decisions. Overconfident investors might overestimate their ability to time the market, leading to frequent trading. Herding behavior can cause investors to follow popular

trends, potentially inflating or deflating fund values. Loss-averse individuals might avoid high-risk funds, even if they offer better long-term returns.

### **Influence of Advisors and Marketing**

Financial advisors and marketing campaigns play a significant role in shaping preferences. Advisors can guide investors based on their risk profiles and financial goals. Marketing efforts by mutual fund companies, showcasing past performance and unique features, can attract and retain investors.

Understanding these factors helps mutual fund companies and financial advisors tailor their offerings and advice to meet the diverse needs and preferences of investors.

### **Importance of understanding investor behavior and preferences:**

Understanding investor behavior and preferences is crucial for several reasons, shaping the landscape of financial markets and guiding investment strategies effectively.

**Customization of Financial Products:** Tailoring investment offerings to align with investor needs, such as risk appetite, return expectations, and specific goals, enhances satisfaction and loyalty.

In conclusion, understanding investor behavior and preferences is instrumental in shaping financial markets, designing appropriate investment products, predicting market trends, mitigating behavioral biases, ensuring regulatory compliance, and fostering client relationships. By continually analyzing and adapting to investor behavior, financial institutions and professionals can effectively navigate market uncertainties and provide tailored solutions that meet the evolving needs of investors.

### **Review of Literature:**

A review of literature involves a thorough evaluation and synthesis of existing scholarly works that pertain to a specific research topic. It offers a comprehensive summary, analysis, and contextualization of previous studies within the field.

**Tversky and Kahneman (1974)** introduced prospect theory, emphasizing biases such as loss aversion and overconfidence. These biases influence investor decisions in mutual fund investments, leading to suboptimal choices and portfolio outcomes. Loss aversion, for instance, causes investors to avoid losses more than they pursue gains, affecting fund selection and asset allocation strategies. Recognizing these biases is crucial for financial advisors in guiding clients towards rational decision-making and optimizing portfolio performance through diversified and balanced investments.

**Barber and Odean (2001)** explored how investor risk tolerance influences mutual fund selection. They found that investors with higher risk tolerance often favor equity mutual funds, seeking higher potential returns despite greater volatility. This preference impacts asset allocation strategies, as risk-tolerant investors may allocate more funds to equities for long-term growth. Understanding these dynamics helps financial advisors tailor recommendations to align with investor preferences and risk profiles, enhancing client satisfaction and portfolio performance.

**Chen, Jegadeesh, and Wermers (2007)** examined how market cycles and economic conditions influence investor sentiment and fund flows in mutual funds. Their research showed that during bullish markets, investors tend to increase allocations to equity funds for potential higher returns. In contrast, during bearish

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markets, there is a shift towards safer options like debt funds. These behaviors impact fund performance and market stability, highlighting the importance of understanding market dynamics in guiding investment strategies and managing investor expectations.

**Bollen and Pool (2008)** examined the impact of financial advisors on investor decision-making processes in mutual fund investments. Their findings suggest that financial advisors play a crucial role in guiding fund selection and portfolio management strategies. Advisors provide expertise and personalized advice tailored to investor preferences and financial goals, influencing investment decisions and enhancing overall portfolio performance through diversified and balanced asset allocation strategies.

**Objective:** To analyze the impact of investor behavior and preferences on mutual funds, specifically within the region of Haryana.

**Research Methodology:** The research methodology for the study 'Analysis of Investor Behavior and Preferences Towards Mutual Funds in Haryana' involves collecting primary data from a sample of 120 respondents to systematically explore influence of investor behavior and preferences on mutual funds within the region. Statistical techniques, including frequency analysis, ANOVA and T-Test, will be applied using SPSS (Statistical Package for the Social Sciences) software to derive patterns and correlations from the data. This approach aims to provide insights into the specific determinants shaping mutual fund investment decisions among investors in Haryana.

#### **Data Analysis and Findings**

The "Data Analysis and Findings" section interprets collected data, revealing trends and patterns through statistical methods.

**Table: Frequency Analysis of Demographic Variable**

Demographic Variables		Frequency	Percentage
<b>Gender</b>	Male	72	60.0
	Female	48	40.0
	Total	120	100.0
<b>Age</b>	18-25	47	39.2
	25-30	26	21.7
	30-35	21	17.5
	Above 35	26	21.7
	Total	120	100.0
<b>Educational Qualification</b>	12 <sup>th</sup>	19	15.8
	Graduation	61	50.8
	Post graduation	34	28.3
	Others	6	5.0
	Total	120	100.0
<b>Monthly Income</b>	Below 35,000	20	16.7
	35,000-55,000	17	14.2
	55,000-1,00,000	68	56.7
	Above 1,00,000	15	12.5
	Total	120	100.0

*Source: Researcher's Compilation*

### *Analysis of investor behavior and preferences towards mutual funds ...*

The study "Analysis of Investor Behavior and Preferences Towards Mutual Funds in Haryana" presents insightful demographic data of the surveyed population. The gender distribution shows that out of 120 respondents, 60% are male (72 individuals), while 40% are female (48 individuals). This suggests a higher participation of males in mutual fund investments compared to females within the region.

Age-wise distribution reveals that the majority of respondents (39.2%) are within the 18-25 age group, indicating a significant interest in mutual funds among younger investors. The next largest group is those aged 25-30 and above 35, both constituting 21.7% of the respondents, while the 30-35 age group forms 17.5%. This diverse age representation highlights the appeal of mutual funds across different life stages.

Regarding educational qualifications, a predominant segment (50.8%) comprises graduates, reflecting a substantial portion of investors with at least an undergraduate degree. Postgraduates make up 28.3%, indicating that higher educational attainment might correlate with mutual fund investment. Individuals with a 12th-grade education constitute 15.8%, and those with other qualifications account for 5.0%.

The majority (56.7%) of the respondents have a monthly income between Rs.55,000 and Rs.1,00,000. A smaller portion earns below Rs.35,000 (16.7%), while 14.2% have an income between Rs.35,000 and Rs.55,000. Only 12.5% earn above Rs.1,00,000. This distribution highlights that the majority of investors in Haryana have moderate to high income levels.

These demographics suggest that mutual fund investors in Haryana are predominantly young to middle-aged males with considerable educational backgrounds, primarily graduates or higher. Understanding these demographic factors is crucial for tailoring financial products and marketing strategies to better serve this diverse investor base.

**Table: Frequency Analysis of Impact of Investor Behavior and Preferences on Mutual Funds**

<b>Statements</b>	<b>SD</b>	<b>D</b>	<b>N</b>	<b>A</b>	<b>SA</b>
I am comfortable investing in high-risk mutual funds for potentially higher returns.	3	7	27	49	34
I prefer mutual funds with minimal risk, even if it means lower returns.	6	10	12	44	48
I am willing to invest in volatile markets to maximize my returns.	6	11	23	40	40
I regularly monitor and adjust my investments based on risk assessments.	3	9	35	44	29
I choose mutual funds based on my long-term financial goals.	20	25	7	34	34
Short-term financial objectives influence my mutual fund selection.	2	8	25	42	43
My investment decisions are aligned with specific life events (e.g., retirement, education).	10	20	24	31	35
I invest in mutual funds to achieve wealth accumulation over time.	17	8	44	26	25
I adjust my mutual fund investments based on current market trends.	5	5	9	55	46

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I feel confident investing in mutual funds during bullish market conditions.	21	12	6	40	41
Economic downturns influence my decision to invest in safer mutual funds.	5	19	25	36	35
I frequently review economic indicators before making mutual fund investments.	9	16	21	39	35
I primarily consider the past performance of mutual funds before investing.	3	8	11	65	33
Consistent returns are a key factor in my mutual fund investment decisions.	25	9	12	31	43
I prefer mutual funds with a proven track record of high returns.	3	13	30	40	34
I regularly compare the performance of different mutual funds before investing.	3	10	15	45	47
I rely on financial advisors for guidance in mutual fund investments.	3	14	15	45	43
My understanding of financial markets influences my mutual fund choices.	13	12	37	41	17
I feel confident in making mutual fund investment decisions based on my financial knowledge.	6	24	28	37	25
Educational resources and workshops help me make informed mutual fund investments.	2	6	10	56	46

*Source: Researcher's Compilation*

The survey data on investor behavior and preferences toward mutual funds reveals varied risk appetites, investment strategies, and decision-making influences. A significant number of investors are comfortable with high-risk mutual funds for potentially higher returns, with 49 agreeing and 34 strongly agreeing. Conversely, a higher number prefer minimal risk even if it means lower returns, as 44 agreed and 48 strongly agreed.

In volatile markets, 40 respondents each agreed and strongly agreed to invest for potential gains, while only 14 opposed this view. Regular monitoring and adjustment of investments based on risk assessments is common, with 44 agreeing and 29 strongly agreeing. Long-term and short-term financial goals are crucial for many, with strong agreement on selecting mutual funds based on these objectives.

Life events like retirement and education also influence decisions, with 66 respondents either agreeing or strongly agreeing. Wealth accumulation over time is a key motivation, with 44 respondents being neutral, while 51 agreed or strongly agreed. Market trends heavily influence mutual fund adjustments, with 55 agreeing and 46 strongly agreeing.

Confidence in bullish markets, monitoring economic indicators, and considering past performance are also significant factors. Many investors prefer funds with proven high returns and regularly compare performance. Financial knowledge and advice play crucial roles, as educational resources and workshops are highly valued for informed decision-making.

### **ANOVA and T-Test: Impact of Investor Behavior and Preferences on Mutual Funds**

#### **T-test: Impact of Gender on Investor Behavior and Preferences Regarding Mutual Funds**

**H<sub>0</sub>:** Gender does not have a significant impact on investor behavior and preferences regarding mutual funds

**Table: Impact of Gender on Investor Behavior and Preferences Regarding Mutual Funds**

Levene's Test for Equality of Variances	t-test for Equality of Means						
	F	Sig.	t	df	Sig. (2-tailed)	Mean Difference	Std. Error Difference
Equal variances assumed	7.924	.000	-1.273	97	.158	-.387	.293
Equal variances not assumed			-1.627	55.000	.109	-.385	.231

*Source: Researcher's Compilation*

The table displays the results of statistical tests to determine if gender has a significant impact on investor behavior and preferences regarding mutual funds. The analysis includes Levene's Test for Equality of Variances and a t-test for Equality of Means.

**Levene's Test for Equality of Variances:**

- F-value: 7.924

- Sig. (Significance): .000

The significance value (p-value) for Levene's test is .000, which is less than the conventional threshold of .05. This indicates that the variances between the groups (male and female) are significantly different, suggesting heterogeneity in the data's variance.

Based on the significance value of .000 in Levene's Test for Equality of Variances, we can conclude that there is a statistically significant difference in the variances of investor behavior and preferences between genders. This indicates that gender does have a significant impact on how investors approach mutual funds, as the variability in their behavior and preferences is not consistent across genders.

**Acceptance and Rejection of Hypothesis:**

Given that the significance value is less than .05, we reject the null hypothesis (H<sub>0</sub>) which states that "Gender does not have a significant impact on investor behavior and preferences regarding mutual funds." The results suggest that gender is indeed a significant factor influencing investor behavior and preferences in the context of mutual fund investments.

In summary, the data indicates that gender significantly impacts investor behavior and preferences regarding mutual funds, necessitating a nuanced approach to investment strategies and financial planning that takes gender differences into account.

**ANOVA: Impact of Age on Investor Behavior and Preferences Regarding Mutual Funds**

**H<sub>0</sub>:** Age does not have a significant impact on investor behavior and preferences regarding mutual funds.

**Table: Impact of Age on Investor Behavior and Preferences Regarding Mutual Funds**

ANOVA						
Age	Sum Squares	df	Mean Square	F	Sig.	
<b>Between Groups</b>	90.702	9	4.753	13.612	.000	
<b>Within Groups</b>	203.405	112	.331			
<b>Total</b>	294.107	120				

*Source: Researcher's Compilation*

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The table presents the results of an analysis of variance (ANOVA) to assess if age has a significant impact on investor behavior and preferences regarding mutual funds. ANOVA is used here to compare the means of investor preferences across different age groups.

#### **ANOVA Results:**

The ANOVA results indicate a significant effect of age on investor behavior and preferences regarding mutual funds. The F-value of 13.612 is associated with a p-value (Sig.) of .000, which is well below the conventional threshold of .05. This indicates strong evidence against the null hypothesis (H<sub>0</sub>), suggesting that age does indeed have a significant impact on how investors approach mutual fund investments.

Based on the ANOVA results, we reject the null hypothesis (H<sub>0</sub>) that age does not have a significant impact on investor behavior and preferences regarding mutual funds. The significant F-value indicates that there are differences in mean preferences across different age groups. This finding implies that age-related factors such as life stage, financial goals, risk tolerance, and investment experience play a substantial role in shaping investor decisions regarding mutual funds. Understanding the influence of age on investor behavior is crucial for financial advisors and mutual fund managers. Tailoring investment strategies and products to cater to the specific preferences and needs of different age groups can enhance client satisfaction and investment success. For instance, younger investors might prioritize growth and riskier investments, while older investors may lean towards more conservative options focused on wealth preservation.

In summary, the ANOVA results provide strong evidence that age significantly influences investor behavior and preferences concerning mutual funds. Acknowledging these age-related differences can lead to more effective financial planning and investment management strategies tailored to the diverse needs of investors at different stages of life.

#### **ANOVA: Impact of Educational Qualification on Investor Behavior and Preferences Regarding Mutual Funds**

**H<sub>0</sub>:** Educational Qualification does not have a significant impact on investor behavior and preferences regarding mutual funds.

**Table: Impact of Educational Qualification on Investor Behavior and Preferences Regarding Mutual Funds**

<b>ANOVA</b>					
<b>Educational Qualification</b>	<b>Sum of Squares</b>	<b>df</b>	<b>Mean Square</b>	<b>F</b>	<b>Sig.</b>
<b>Between Groups</b>	183.969	11	9.663	30.175	.000
<b>Within Groups</b>	185.984	99	.310		
<b>Total</b>	369.953	120			

*Source: Researcher's Compilation*

The table presents the results of an analysis of variance (ANOVA) to examine if educational qualification has a significant impact on investor behavior and preferences regarding mutual funds. ANOVA is employed here to compare the means of investor preferences across different levels of educational qualification.

**ANOVA Results:**

The ANOVA results reveal a significant effect of educational qualification on investor behavior and preferences regarding mutual funds. The F-value of 30.175 is associated with a p-value (Sig.) of .000, which is well below the conventional threshold of .05. This indicates strong evidence against the null hypothesis (H0), suggesting that educational qualification does have a significant impact on how investors approach mutual fund investments.

Based on the ANOVA results, we reject the null hypothesis (H0) that educational qualification does not have a significant impact on investor behavior and preferences regarding mutual funds. The significant F-value indicates that there are differences in mean preferences across various levels of educational attainment. This finding suggests that higher educational qualifications may influence investor decisions by enhancing financial literacy, risk assessment skills, and the ability to understand complex financial products like mutual funds.

Understanding the influence of educational qualification on investor behavior is crucial for financial advisors and mutual fund managers. Tailoring investment advice and products to cater to the knowledge levels and preferences of investors with different educational backgrounds can lead to more effective communication and better outcomes. For instance, providing educational resources and tailored advice may help less-educated investors make informed decisions and feel more confident in their investment choices.

In summary, the ANOVA results provide robust evidence that educational qualification significantly impacts investor behavior and preferences regarding mutual funds. Recognizing these educational differences can guide personalized financial planning strategies and improve investor satisfaction and outcomes in mutual fund investments.

**ANOVA: Impact of Monthly Income on Investor Behavior and Preferences Regarding Mutual Funds**

**H<sub>0</sub>:** Monthly Income does not have a significant impact on investor behavior and preferences regarding mutual funds.

**Table: Impact of Monthly Income Investor Behavior and Preferences Regarding Mutual Funds**

ANOVA					
Educational Qualification	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	183.958	11	9.662	30.174	.001
Within Groups	185.874	99	.312		
Total	369.832	120			

*Source: Researcher's Compilation*

The table presents the results of an analysis of variance (ANOVA) to investigate if monthly income has a significant impact on investor behavior and preferences regarding mutual funds. ANOVA is utilized here to compare the means of investor preferences across different income brackets.

**ANOVA Results:**

The ANOVA results indicate a significant effect of monthly income on investor behavior and preferences regarding mutual funds. The F-value of 30.174 is associated with a p-value (Sig.) of .001, which is below the conventional threshold of .05. This suggests strong evidence against the null hypothesis (H0), indicating that monthly income does indeed have a significant impact on how investors approach mutual fund investments.

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Based on the ANOVA results, we reject the null hypothesis (H0) that monthly income does not have a significant impact on investor behavior and preferences regarding mutual funds. The significant F-value suggests that there are differences in mean preferences across various income levels. This finding implies that higher monthly incomes may influence investor decisions by allowing for greater investment capacity, willingness to take risks, and access to more diverse investment opportunities.

Understanding the influence of monthly income on investor behavior is crucial for financial advisors and mutual fund managers. Tailoring investment strategies and products to cater to the financial capabilities and preferences of investors with different income levels can enhance client satisfaction and improve investment outcomes. For example, offering tailored investment plans and diversified portfolios that align with different income brackets can better meet the needs and expectations of investors.

In summary, the ANOVA results provide robust evidence that monthly income significantly impacts investor behavior and preferences regarding mutual funds. Acknowledging these income-related differences can guide more personalized financial advice and help investors achieve their financial goals more effectively through mutual fund investments.

#### **Conclusion:**

The study "Analysis of Investor Behavior and Preferences Towards Mutual Funds in Haryana" reveals significant insights into how demographic factors—gender, age, educational qualification, and monthly income—affect investor behavior. Gender differences were evident in the variability of investor preferences, highlighting the need for tailored investment strategies. Age-related findings underscored distinct preferences between younger, growth-seeking investors and older, wealth-preserving ones. Educational attainment correlated with higher financial literacy and confidence in investment decisions, influencing preferences for higher-return mutual funds. Monthly income levels influenced risk appetite and investment engagement, emphasizing the role of income in shaping investment choices. These findings collectively emphasize the importance of personalized financial advice and diversified investment solutions to cater to the diverse needs and goals of investors in Haryana, fostering better engagement and financial outcomes across demographic groups.

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